



IP Telephony

Contact Centers

Mobility

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FACT
SHEET

Avaya INTUITY AUDIX 770 (IA770) Messaging Application

Enhance Your Communication System with Embedded Call Answering and Messaging Capabilities

Solution Overview

The Avaya INTUITY® AUDIX® 770 (IA770) messaging application enhances your communication system investments by providing call answering and messaging capabilities embedded within selected Avaya Media Servers running Avaya Communication Manager Release 3.1. The solution can deliver voice and text messaging to help improve communications and simplify information exchange within your business.

Avaya IA770 is ideal for small to mid-sized businesses and small locations of large enterprises that need a messaging application embedded in their IP communication system. Supporting up to 450 users and a choice of 35 languages, this solution runs on Avaya S8300 and S8400 Media Servers, and Avaya G250, G350, and G700 Media Gateways.

Key Benefits

Avaya IA770 provides benefits including:

- **Improved communications** through an IP-based, software-only solution that provides voice messaging, fax messaging, and call answering
- **Enhanced customer service and employee productivity** through Automated Attendant features
- **More complete and low-cost communication** business-wide through networking capabilities
- **Greater efficiency and more responsive service** through the Avaya Unified Communication Center (UCC) — providing access to messages virtually any time, anywhere, via telephone, PC graphical user interface, and speech commands

New Enhancements

The new release (R3.1) of IA770 provides embedded software-only voice messaging for the Avaya Communication Manager 3.1 solution via the G700, G350, and G250 gateway platforms, providing a cost-effective and feature-rich messaging solution for small to mid-sized offices and branch offices. It provides voice messaging via H.323 IP integration and is designed to support fax messaging using T.38 protocols. (Note, T.38 fax messaging is not generally available at this time. Please contact your Avaya Client Executive or Authorized Avaya BusinessPartner for availability.)



Technical Specifications:

- Maximum Number of Users (Subscribers) — up to 450, depending on usage profile and gateway capacity
 - For G250 – up to 12 seats and 2 ports
 - For G350 – up to 100 seats and 4 ports
 - For G700 – up to 450 seats and 8 ports
- Maximum Number of H.323 IP Channels – 8
- Maximum Number of Networking Channels – 8
- Maximum Hours of Message Storage – 100 hours; up to 9 hours per mailbox depending on number of active seats

Learn More

To learn more, contact your Avaya Client Executive or Avaya Authorized BusinessPartner – or, visit www.avaya.com/messaging. For more information about Avaya and its other award-winning solutions, visit avaya.com.

About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications infrastructure and solutions. For over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, Avaya's embedded solutions help businesses enhance value, improve productivity and create competitive advantage by allowing people to be more productive and create more intelligent processes that satisfy customers.

For businesses large and small, Avaya is a world leader in secure, reliable IP telephony systems, communications applications and full life-cycle services. Driving the convergence of embedded voice and data communications with business applications, Avaya is distinguished by its combination of comprehensive, world-class products and services. Avaya helps customers across the globe leverage existing and new networks to achieve superior business results.

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