



Monday, December 5, 2005

Allen Pugh, CEO
Gsolutionz, Inc.
1650 Palma Drive, Suite 201
Ventura, CA 93003

Dear Allen,

I wanted to write a letter to let you know just how deeply I appreciate your team. I have been trying to get this letter to you for quite a while now, but words just do not seem enough to convey my respect and admiration for the people at Gsolutionz. Al Gilbert, our CFO and I have been working with Shabina Smith and Chris Dibble for quite a few months now on implementing a solid communications system for Family Services Agency of San Francisco. We used to have a hodge podge of switches every where and no networking what so ever and our bills were tremendously high from SBC too. It was a mess. Shabina and Chris worked diligently with Lesa to generate significant savings by moving us from centrex lines to T1's. Shabina presented us a solution that would have all our of our 6 sites on one IP Office platform with a centralized voice mail and centralized administration. Five of our sites were installed over the past few months and the 6th is on its way. You have no idea (or actually you probably do!) how much simpler this has made things at FSA. We are like one entity now instead of 6 separate organizations.....and we are saving money.

Aside from the positive impact the new system has had on our organization, I want to commend the team that worked very hard and efficiently on making the transition for us as smooth as possible. Dean Ehler was marvelous. He was here at all hours working with our employees showing them how to use the phones and making sure every I was dotted and the T's were crossed. Kevin and Stan were our technicians and I cannot thank them enough for all their hard work. SBC at some point let us down and they did the work that SBC was supposed to do. Allyson Fey assisted Dean Ehler in the background and I am sure she made his load lighter.

So all in all, I guess what I am saying here is we love our new IP offices and it is a pleasure to work with a team that is so responsive, effective and friendly. Shabina is more than an Account Manager, she has definitely become a friend to Al and I. Also, I know if anything goes wrong we can count on your one call (we have worked with Heidi and she is just wonderful!) team to fix our problems quickly.

Please let your team know that Family Services Agency appreciates them and we would be happy to be references for your future prospects. Have a wonderful Holiday Season!

Sincerely,


Denise L. Hereford
Facilities Manager

Family Service Agency of San Francisco