



January 18, 2004

Gsolutionz, Inc.
Attn: Joey Zumaya
1650 Palma Dr.
Suite 201
Ventura CA 93003

Re: Satisfaction with Gsolutionz

Dear Gsolutionz:

I am writing this letter to voice my satisfaction with Gsolutionz as our new telephone network service provider. I am more than pleased with your courteous staff and its willingness to answer all questions promptly and efficiently. Both Joey and Shabina worked together with me in a smooth transition to signing on with Gsolutionz at the end of last year, and they were always willing to consider our financial needs as a small business. I also love the idea of the one-call service. Thank you!

Sincerely,

A handwritten signature in cursive script, appearing to read 'Michelle Kim', written in black ink.

Michelle Kim
Business Manager