



26 March 2003

Mr. Ian Pugh  
Gsolutionz

Dear Ian:

I wanted to express my appreciation for the professional manner and efficient way in which you handled our new telephone system.

We weren't sure of all the requirements we needed and you guided us from beginning to end to make our new telephone system work for us.

You and your staff have tended to our every need and explained things thoroughly as well as followed up with us to ensure that everything was working to our satisfaction.

Thank you Ian, for a job well done.

Regards,

Jan Wickey  
Office Manager  
American Meter Company  
(650) 340-1414